



... from the Director's Desk

Every three years Catholic Outreach reviews its Strategic Plan and at the start of this year the Committee of Management and staff developed a Strategic Plan for the period 2013 - 2015.

Some of the recurring themes evident throughout the deliberations were the desire to assist parishes on a more 'hands on' basis and to help Co-Ordinators and Volunteers feel that they are supported in their roles and are part of the Catholic Outreach community. In response to these themes a new positioning statement **helping you help others** has been added to our motto **Care Concern Service** and incorporated into our letterhead, email and website logo. The development of template documents for use by Co-Ordinators as well as a number of additional actions will be implemented during the year.

You will also notice in this newsletter a summary of some of the recent changes we have made to our website, www.catholicoutreach.org.au, to enhance user friendly access to the wealth of information it contains.

Highlights and photographs from the Regional Morning Tea hosted by Benedictcare including a summary of the presentation regarding the Fiona Stanley Hospital Project is also included.

Sr Lucy van Kessel, who you may remember facilitated our excellent Mental Health Co-Ordinators Training Day in June last year, is currently completing a six month internship with the United Nations in New York.

Congratulations Sr Lucy on this auspicious appointment, you have our prayers and support.

Peter Mc Minn



WA Sister going to the UN

Lucy van Kessel is going to the United Nations as an International Presentation Association (IPA) non-government organisation representative for six months from January to July 2013. In this capacity Lucy will focus on programs and events organised by the UN Regional Commissions, such as the Commission on the Status of Women which assesses government responses to the elimination of violence against women. NGOs make recommendations for further action in particular UN regions which is likely to be in Presentation mission regions, e.g. Papua New Guinea, Australia, India, Pakistan. Lucy will be meeting with international working groups, guided by Fatima Rodrigo, and providing information about issues in particular regions. Among these will be human trafficking, Indigenous issues and human rights. During the six months, Lucy hopes to network with Presentation Justice Contacts around the world, with colleagues involved in mental health, accommodation, advocacy, domestic violence and other justice issues. She will be on a very steep learning curve and hopefully, have time to enjoy the weather, the people and the culture.

www.presentationssociety.org.au/congregations/western-australia/wa-latest-news/



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Strategic Planning Review



During February the Committee of Management and staff of Catholic Outreach Margaret Handyside (Chair), Sarah Manfield, Adrian Irdi, Sr Marion Beard PBVM, Roger Walsh (Treasurer), Fr Karol Kulczycki SDS, Julie Williams (Archbishop's nominee), Peter McMinn (Director) and Betty Thompson met at the Salvatorian House, Currumbine to develop a Strategic Plan for the three year period 2013 - 2015.

The two day meeting commenced with a review of the 2010 - 2012 Strategic Plan and the Mandate of Catholic Outreach. The following Strategic Priorities and Key Outcomes were identified

1.0 Promote and Establish Care Programs

- 1.1 Promote awareness of Catholic Outreach in parishes
- 1.2 Promote awareness of the need for and benefits of a Care Program in the parish
- 1.3 Assist the parish on a more "hands on" basis to establish a Care Program

2.0 Maintain Care Programs

- 2.1 Support parishes in the recruitment and retention of Co-Ordinators and Volunteers
- 2.2 Co-Ordinators and Volunteers feel that they are supported in their roles and part of the Catholic Outreach community
- 2.4 Provide assistance and access to appropriate resources

Julie Williams facilitated a number of in-depth analyses for us (including Competitor, Stakeholder, Gap and Key Strategic Capabilities) before Strategies and Action Plans were developed.

Website Update

If you have visited our website, www.catholicoutreach.org.au, lately you may have noticed some changes.

1. Our logo now reflects the new positioning statement



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2. A 'How To' section, accessible by the public, has been added incorporating
 - * Managing a Parish Pastoral Care Program
 - Role of Parish Priest, Pastoral Care Committee, Pastoral Care Co-Ordinator
 - Meetings, Recommitment Process, Community Resources
 - * Co-Ordinators
 - Guidelines for Taking Calls
 - Volunteers Lists, Emergency and Short Term Services, Observance of Various Cultures, Reimbursement of Expenses, Communication, How to Find People Who Need Help, Selecting and Recruiting New Co-Ordinators, Insurance
 - Training background, content and structure
 - * Volunteers
 - Role of the Volunteer, Guidelines for Volunteers, Donations, Confidentiality
 - * Forms for Downloading
3. During March like many websites throughout the world we were hit on a daily basis with many automated spam attacks. To reduce the amount of spam corrupting our website BAM Creative have installed for us 'Captcha' software onto the New Co-Ordinators login form and the Contact us form. Captcha (Completely Automated Public Turing test to tell Computers and Humans Apart!!) software contains security codes to protect a form from spam. By encoding a password and asking the user to re-enter what they see you can verify the user is a human and not automated software.

An example of Captcha software:

Security Code

TBD2cd

Enter Security Code

Submit

Regional Morning Tea



A Regional Morning Tea for Co-Ordinators and parishioners was hosted by Benedictcare (Applecross Parish) on the 16th April following the celebration of the daily Mass by Fr Phillip Fleay. Co-Ordinators from Pignatelli Cares (Attadale), Xavier Care (Armadale), Morecare (Bateman), St Bernadette's Care (Port Kennedy) and John Paul Care (Willetton) were delighted to attend and appreciated the opportunity to network with each other.

Following the morning tea everyone enjoyed guest speaker Claire Taylor's presentation regarding the Fiona Stanley Hospital Project. She was asked many questions at the end of her interesting presentation.



Fiona Stanley Hospital Project



When it opens in April 2014, Fiona Stanley Hospital at Murdoch will be the major tertiary hospital in the south metropolitan area and will offer comprehensive health care services to communities south of Perth and across the State. The design of the hospital is based on national and international research and principles of environmental sustainability, good accessibility and a healing health care environment.

Some interesting facts about the hospital

- \$2 billion, the largest building project ever undertaken by the State
- equivalent size of four city blocks with a central concourse the length and width of Perth's Hay Street Mall
- 150,000sqm of floor space over five main buildings
- 6,300 rooms and 783 beds, including 140 rehabilitation beds
- state-of-the-art technology in every level of the hospital
- more than five hectares of natural bushland, landscaped parks, internal gardens, courtyards and plazas
- 3,600 car parking bays

The hospital will rank among the best in Australia – a leader in clinical care, research and education, supported by an innovative design that harnesses the latest scientific, technological and medical developments

- a mental health unit containing a secure wing and a mother and baby unit
- obstetrics and neonatology services
- child and adolescent services
- facilities for pathology, bio-medical engineering and cell tissue manufacturing
- a modern medical imaging centre that will provide fast and accurate information to clinicians
- a world-class medical research facility to be built in conjunction with WA universities and the Western Australian Institute for Medical Research
- a full range of acute medical and surgical services
- the State burns service
- the 140-bed State rehabilitation service
- state-of-the-art emergency care which will support a major trauma centre
- comprehensive cancer services including radiotherapy treatment facilities, medical oncology & haematology
- renal transplantation and dialysis services



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Prayer for Volunteers

All of us in union with Christ form one body,
and as parts of it we belong to each other.

Let us use our different gifts
cooking meals, visiting, transport,
home help, handyman and hospitality
and do them freely, diligently and cheerfully.

Love and respect each other,
work with untiring effort
and keep on praying.

Hope will make you cheerful.
If anyone is in need share with them.
Treat everyone with equal kindness.
Make real friends with the poor.

Inspired by Romans 12: 5-16 Submitted by Dorothy Johnson

A Perth Archdiocesan Agency for Parish Pastoral Care Programs

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